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WEBINAR KEY HIGHLIGHTS

Neighborhood CU's AI Journey & Impact



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Neighborhood
CREDIT UNION

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Major challenges faced by the CU

Increased call volumes

Unable to keep staffing consistent

Long call wait times

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Major factors in choosing interface.ai

Managed services and support

Deep understanding of Credit Union space

Seamless and organized implementation process



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Benefits with interface.ai's Digital Assistant

40%+
incoming calls automated

10.2k
hours saved

$2M
operational cost savings

Reduced
abandonment rates & call wait times

Consistent
member experience

*The impact numbers have been taken from the time of the webinar i.e., July 2022

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For more information,

visit our website

interface.ai